

## Ring Re-sizing

<b>How long do I have to return my ring for re-sizing?</b>	We will happily re-size your ring for you at any time, whether it is within the first few weeks you receive it, or years down the line.
<b>Where do I send my ring back to?</b>	Please return your ring via Royal Mail Special Delivery to – RD Ltd, 2 <sup>nd</sup> Floor, 117 Farringdon Road, London, EC1R 3BX
<b>How long does it take?</b>	Re-sizing usually takes up to 3 working days, however, this will vary depending on the ring itself and how much work is required so please allow 5-7 working days.
<b>How much does resizing cost?</b>	Ladies engagement rings - £20 <b>(Includes solitaires, solitaires with shoulders &amp; 3-stones)</b> Ladies eternity/wedding rings - £25 Ladies dress/cocktail rings - £25 Gents wedding rings – £25 all polished, £30 if part-sandblasted  <b>PLEASE NOTE:</b> This includes the cost of us posting the ring back to you via Special Delivery.
<b>How do I pay for a resize?</b>	You can pay using a cheque, debit or credit card over the phone, or bank transfer. Please call us to find out our bank details & all cheques should be made payable to Diamonds.
<b>Will my ring need to be re-engraved and does this cost extra?</b>	Unfortunately, it is impossible to size a ring up or down without removing the engraving. Please use the resizing form provided to request the engraving be done again after sizing. Please be aware there will be an additional charge of £20 for this on top of the resize charge.
<b>Does re-sizing alter/change the quality of the ring in any way?</b>	Please be assured your ring will be returned to you exactly as you received it. There will be no visible markings or changes to it and the quality will not be affected. Resizing is a very common procedure and does not damage your ring.
<b>Will re-sizing the ring, loosen the diamonds?</b>	Diamonds can become loose during the sizing process and this is perfectly normal. All stones will be checked thoroughly before the item is sent back to you and of course tightened where necessary to ensure all stones are 100% secure.
<b>How is a ring made larger/smaller?</b>	Increasing the size of a ring can be done in two ways. When a ring needs to be made just slightly larger, it can simply be stretched/rolled to the desired size. If need be, extra metal can also be added to the ring with fine jewellery workmanship to ensure no joins are visible. Decreasing the size of a ring requires cutting out a very tiny section of the band, re-shaping it and soldering it back together. It is then finished and polished in such a way that no indication of the sizing is visible.  We can assure you these are all very common procedures and every care is taken to ensure your ring is not affected by the resizing.



## Re-sizing Form

<b>Our address...Please send here (Via Royal Mail Special Delivery ONLY)</b>	<b>R.D Ltd, 2<sup>nd</sup> Floor, 117 Farringdon Road, London, EC1R 3BX</b>
<b>Price of Re-sizing</b>	<b>Ladies engagement rings - £20</b> (Includes solitaires, solitaires with shoulders & 3 stones) <b>Ladies eternity/wedding rings - £25</b> <b>Ladies dress/cocktail rings - £25</b> <b>Gents wedding ring – all polished £25, part-sandblasted £30</b>
<b>Your Full Name</b>	
<b>Telephone number</b>	
<b>E-mail address</b>	
<b>Return Address</b>	
<b>New size you require</b>	
<b>Engraving (Please state if you have one)</b>	
<b>Price of re-engraving</b>	<b>£20.00 extra</b>
<b>Deadline for return of your ring if you have one</b>	
<b>Please state method of payment... (For example cheque, bank transfer etc)</b>	